



Winchester Department of Social Services



FY10
Annual
Report



People helping people triumph over
poverty, abuse, and neglect;
to shape strong futures for themselves,
their families and communities.

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From the Chair

Dear Friend,

“People helping people triumph over poverty, abuse and neglect to shape strong futures for themselves, their families and community.”

This is the mission statement of the Winchester Department of Social Services. The annual report for 2010 reflects statistical outcomes but there are real people behind each number.

Some numbers have increased and correspond with the current local, state and national economy. Some numbers have decreased reflecting the impact of new agency initiatives that have stabilized and strengthened families. The positive outcomes are directly attributable to educational programs we have sponsored, limited financial support we have administered, and partnerships we have established with public and private agencies in our community.

It is with pride that our agency has aggressively pursued opportunities to assist our clients in achieving a level of successful independence thus contributing to the well-being of the City of Winchester and its citizenry.

Allyson Pate



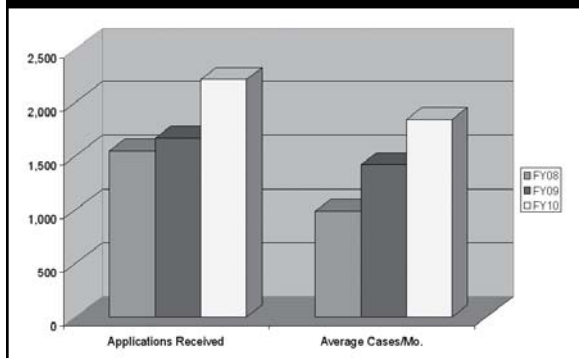
**Winchester Department
of Social Services**

Supplemental Nutrition Assistance Program (SNAP)

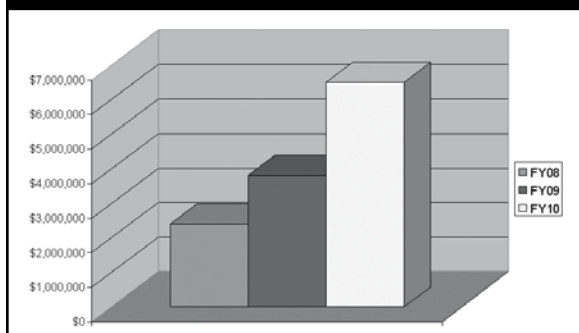
Supplements the food budgets of low-income households to help assure needy persons a nutritionally adequate diet. Eligibility is determined by financial need and household size. Benefits are issued through Electronic Benefit Transfer.

	FY08	FY09	FY10
Applications	1,551	1,669	2,212
Average Cases/Month	986	1,419	1,843
\$ Issued	\$2.4 M	\$3.8 M	\$6.5 M

SNAP Applications & Cases



SNAP Total \$ Issued

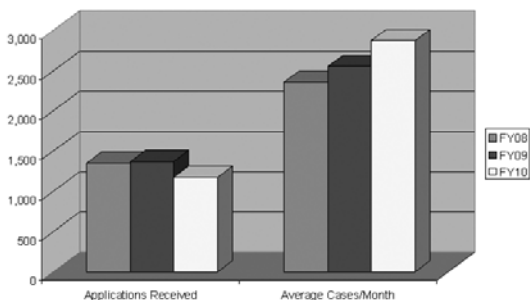


Medicaid

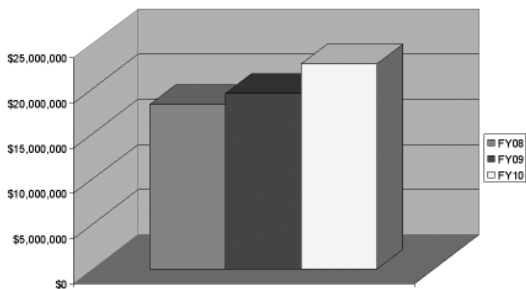
Makes direct payments to health care service providers for eligible individuals and families who are unable to pay for needed medical services. Medicaid pays for a variety of medical services, including prescription drugs, doctor visits, nursing facility care and hospital care.

	FY08	FY09	FY10
Applications	1,353	1,371	1,175
Average Monthly/Month	113	114	98
Average Cases/Month	2,358	2,554	2,878
\$ Issued	\$18.2 M	\$19.4	\$22.7 M

Medicaid Applications & Cases



Medicaid Total \$ Issued



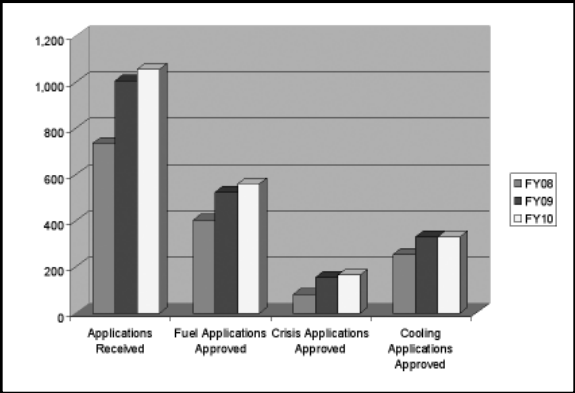
Energy Assistance

Assists low-income households in meeting their immediate home energy needs.

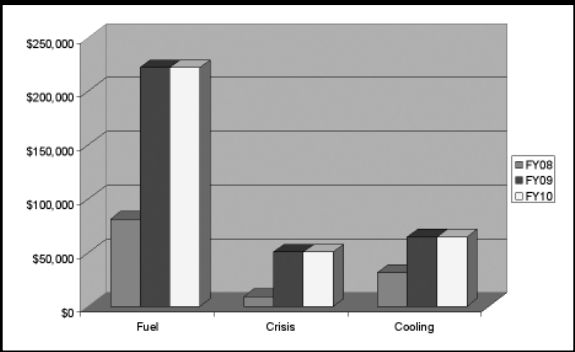
Fuel Assistance purchases home heating fuel; **Crisis Assistance** assists with an emergency heating need; and **Cooling Assistance** assists with payment to operate or repair/replace cooling equipment.

	FY08	FY09	FY10
Applications	736	1,006	1,054
Fuel Applications	402	522	560
Crisis Applications	81	154	164
Cooling Applications	253	330	330

Energy Assistance Applications



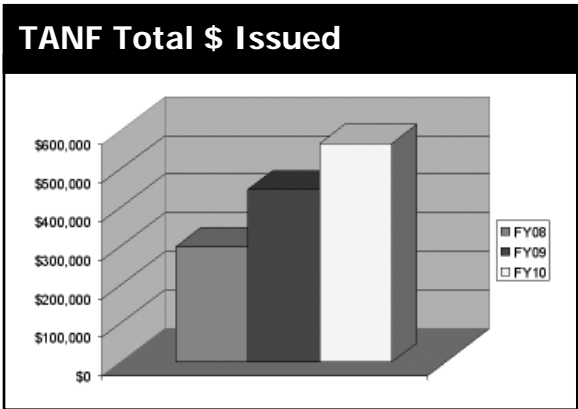
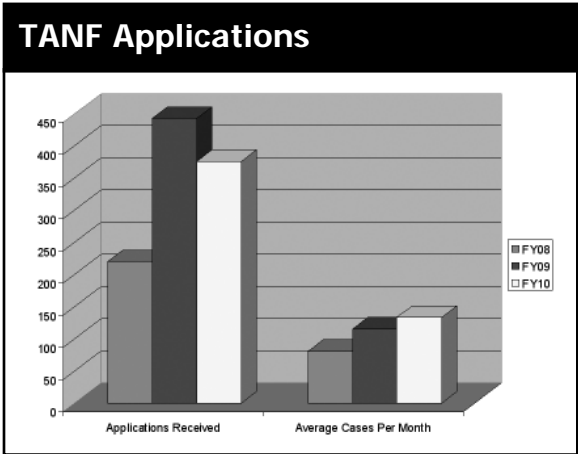
Energy Assistance Expenditures



Temporary Assistance to Needy Families (TANF)

Provides time-limited financial assistance and employment related services to enable families with children to become self-supporting and promotes economic independence through participation in the VIEW Program.

	FY08	FY09	FY10
Applications	220	443	376
Average Cases/Mo.	81	115	133
Total Issued	\$297,808	\$445,405	\$565,049

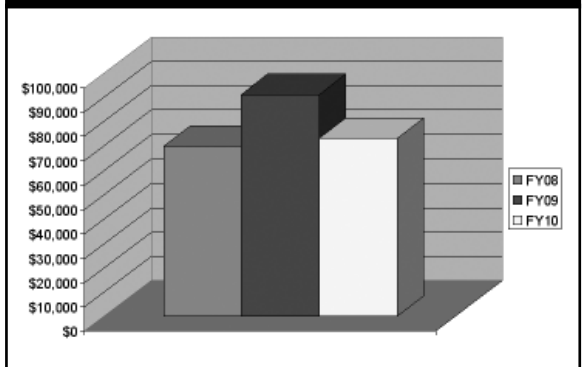


Virginia Initiative Employment Not Welfare (VIEW)

Offers employment-related activities, education, training and needed support services to TANF recipients while providing the opportunity to achieve economic independence, opportunities and work skills necessary for self-sufficiency.

	FY08	FY09	FY10
Individuals Referred	87	154	158
Total Enrolled	95	135	176
# Involved in Work Activity (% of total)	91 (96%)	119 (88%)	151 (86%)
# Employed (% of total)	67 (71%)	64 (47%)	88 (50%)
Average Hourly Wage	\$7.51	\$7.79	\$7.99
Average Monthly Earnings	\$1,040	\$1,017	\$970
Supportive Services Expenditures	\$69,758	\$90,946	\$72,968

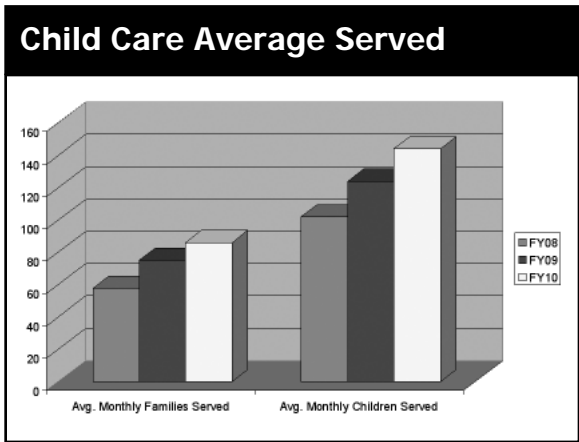
VIEW Supportive Services \$



Child Care Services

Provides funding to enhance the quality, affordability, and supply of child care available to families. Child care programs are child-centered, family-focused services that support the family goals of economic self-sufficiency and child development by providing substitute parental care, protection, guidance and early childhood education.

	FY08	FY09	FY10
Families Served (Avg. Monthly)	58	75	86
Children Served (Avg. Monthly)	102	124	144
CDC-Quality Initiative (training)	\$9,281	\$9,281	\$9,281
Total Childcare Subsidy Provided	\$267,110	336,353	\$271,716
Children on Waiting List	0	0	0



Adult Services

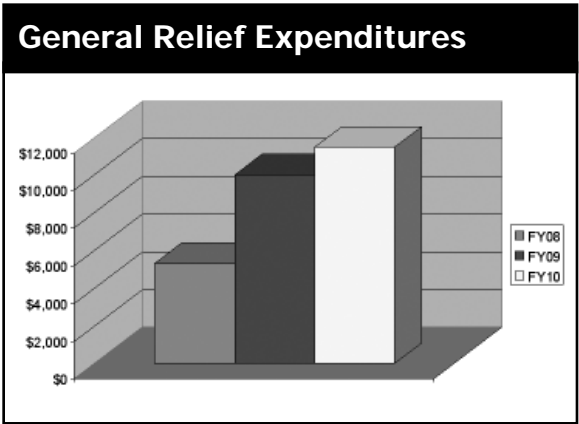
Provides services to impaired adults 18 years of age or older and to adults age 60 years or older. These services are designed to assist the adult in remaining in the least restrictive setting and functioning as independently as possible, to establish or strengthen appropriate family and social support systems and to support the adult in self-determination. Services may also be arranged for individuals in emergency situations who lack the capacity to consent to services.

	FY08	FY09	FY10
Adult Protective Investigations	63	53	30
Ongoing Cases	69	123	53
Companion Care	12	6	5
Companion Care Expenditures	\$19,647	\$17,854	\$14,386
Guardianships	29	30	38
Auxillary Grant (pp served)	41	34	25
Auxillary Grant Expenditures	\$202,130	\$173,698	\$188,930

General Relief

Designed to provide emergency assistance that cannot be provided through other means (optional local program). In Winchester, this program provides burial assistance to families in need.

	FY08	FY09	FY10
Burials	10	18	23
Expenditures	\$5,296	\$10,016	\$11,482



Adoption Services

Provides services and registries to bring together children and families for permanent placements. Winchester Social Services supports several adoption initiatives and issues that include recruiting prospective families, conducting home studies, partnering with the media to feature waiting children, and offering financial assistance and other services that provide stability for adoptive families.

Foster Care

Provides services to children and families when circumstances require the child to be removed from their home. Foster Care provides a safe and stable environment for children and older youth until the issues that made placement outside the home necessary are resolved. When a child cannot return home, another permanent home is found for the child through adoption or legal custody by a relative.

	FY08	FY09	FY10
Adoptions Completed	3	2	2
Adoption Subsidy & Special Needs Adoption (# people/\$)	39/ \$343,950	43/ \$400,723	39/ \$250,640
Children in Foster Care	49	47	34

Child Protective Services (CPS)

Investigates reports of child abuse and neglect. Provides services to treat and prevent abuse and neglect.

	FY08	FY09	FY10
Intakes	460	547	575
Investigations	26	37	33
Founded Cases	11	11	11
Ongoing Cases	16	21	17
Family Assessments	28	85	120
Family Services Cases	38	25	18



APRIL is Child Abuse Prevention Month

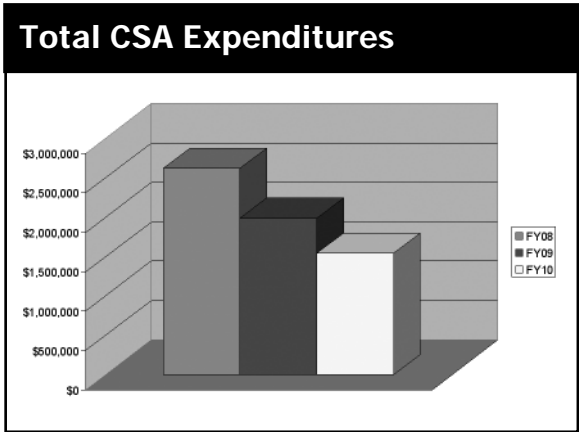
Comprehensive Services Act (CSA)

Provides for the pooling of eight specific funding streams used to purchase services for high-risk youth (1993 Virginia Law).

These funds are returned to the localities with a required state/local match and are managed by local interagency teams.

The purpose of the act is to provide high quality, child centered, family focused, cost effective, community-based services to high-risk youth and their families.

	FY08	FY09	FY10
Children Served	95	105	114
Total Expenditures	\$2,622,428	\$1,989,633	\$1,546,000



ABOUT DSS

Administrative Board

Jim O'Connor, City Manager

2010 Advisory Board

Allyson Pate, Chairperson

Angela Cain
Nancy Campbell
Ming Chan
Betty Curtis

Charles Montoya
Fran Orr
Rev. James Utt
Ann Wigley

DSS Directors

Carla Taylor, Director
Georjean Coco, Assistant Director



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